

Cancellation & Refund Policy

If bought through our website, cancellation of your chosen membership must be received within 14 days of joining by calling or emailing 7R Performance. No refunds will be available for any sign-on fees or pro-rata payment of membership fees. All cancellations after 14 days from your joining date will not be valid and you must fulfil your minimum 3 month contract. Memberships purchased within the facility are not subject to a cancellation period and you must fulfil your 3 month contract. Please see the terms & conditions for further information.

Purchases made which relate to services rather than products cannot be refunded. However if you feel the service provided was not as described at the point of purchase you may state your case using the methods below.

1. If you are/were a member of 7R Royal Arsenal Gym, please email hello@7r-gym.com and we will assign it to a member of staff to investigate on your behalf.

2. Mail a letter to:

7R Royal Arsenal Gym
Units 6-8 Gunnery Terrace
Cornwallis Road
Woolwich Arsenal
SE18 6SW